

CURRICULUM VITAE

I am a recent graduate of a full stack Coding Traineeship, where I successfully completed two real-world development projects and built a portfolio showcasing my ability to deliver user-focused applications to specification. My technical experience spans a wide range of programming languages and tools, and is complemented by strong communication, customer service, and teamwork skills gained through my previous roles. I'm now eager to bring this blend of practical coding experience and professional soft skills into a junior development role.

My interest in software development was sparked during my time in banking, where I became fascinated by how manual processes could be transformed through automation. This curiosity led me to formally retrain in IT after moving to the UK. I'm a fast learner with a strong work ethic and a passion for continuous improvement. With a background that combines analytical thinking, attention to detail, and a genuine enthusiasm for solving problems through code, I'm confident I can add value from day one.

PERSONAL DETAILS

NAME:	Menaka Gupta
RESIDES:	Redhill
TRANSPORT:	Public Transport
LANGUAGES:	English
RIGHT TO WORK:	Full rights to work (<i>Dependant Visa</i>)
CONTACT DETAILS:	(M) 07796 793195 (E) menaka.gupta2011@gmail.com (W) https://menakagupta.co.uk/ (GH) https://github.com/Mona274/ (<i>please email to request access</i>) (LI) https://www.linkedin.com/in/menaka-gupta07/

CODING TRAINEESHIP

IT Career Switch Ltd
Coding Traineeship – Full Stack Developer
1-year program

During the traineeship, I had to demonstrate a very competent level of the following programming languages and technical skills:

- HTML5, CSS3, JavaScript
- PHP, SQL, MySQL, React, jQuery, C#
- Python, Node.js, Bootstrap, Java, JSON
- Command line Git, GitHub
- Remote API access

ADDITIONAL TECHNOLOGIES:

- AJAX, REST API, VS Code, Angular, Leaflet, JIRA

DEVELOPMENT EXPERIENCE:

Below are the two briefs of development projects I completed with IT Career Switch which can be found in my bio: <https://menakagupta.co.uk/>

Portfolio Project #1: "Gazetteer"

Develop a map-based application in HTML, CSS, JavaScript (jQuery) and Bootstrap presenting geographical and demographic data from JSON returned by PHP modules that query third-party APIs such as GeoNames and OpenWeather.

Portfolio Project #2: "Company Directory"

Full project cycle: Formal proposal followed by the development of a company personnel database application using Bootstrap, JavaScript (jQuery), PHP and MySQL. Sign off obtained after demonstrating that all of the required functionality was present and working as intended through the preparation of a formal test script.

CAREER HISTORY:

Nov 2023 – Apr 2024

POSITION HELD:

Bank of India

SWIFT Transactions & Banking Operations

- Proficient in managing SWIFT transactions, bank-to-bank transfers, and Third Party Payments (TPP), ensuring accurate and timely processing of international and domestic transactions
- Experienced with SWIFT messaging protocols, facilitating secure communication between financial institutions
- Skilled in account reconciliation, ensuring consistency between transaction records, identifying discrepancies, and maintaining compliance with financial regulations

Jul 2015 – May 2022

POSITION HELD:

Canara Bank, India

Single Window Operator

- Delivered front-line customer service across Cash, Loans (Advances), and Deposits departments, managing high-volume transactions with accuracy and compliance
- Acted as a primary point of contact for customer enquiries, resolving issues efficiently and guiding clients toward suitable investment products and financial solutions
- Gained strong expertise in process handling, attention to detail, and working under pressure, which helped develop a disciplined, analytical, and customer-focused mindset
- Frequently adapted to new systems and regulations, demonstrating a willingness to learn and operate across multiple departments
- These experiences laid a solid foundation in problem-solving, communication, and client engagement, which now complement my transition into a technology role where precision and user-centric thinking are essential

EDUCATION:

2012

West Bengal University of Technology, India

BEng Computer Science